

## Considerate Constructor's Policy

Crown House Technologies is committed to delivering quality products and services as part of a wider effort to challenge and change the image of construction. We recognise the importance of presenting a positive image to the communities we serve, and making a good impression on residents and members of the public affected by our work.

It is Crown House Technologies policy to:

- Protect the health and safety of site personnel, visitors and the general public.
- Provide special assistance to those with impaired vision, hearing or mobility.
- Respect the needs of trade businesses, site personnel and visitors.
- Communicate regularly with neighbouring residents and businesses on programming and activities that might affect the community.
- Maximise opportunities to protect and enhance the environment.
- Minimise any negative impact caused by our activities, products and services.
- Maintain excellent standards of housekeeping and promote a positive image to our neighbours.
- Ensure our employees and those working on behalf of the Company maintain excellent standards of dress and conduct.
- Ensure all personnel are properly instructed in dealing with the general public.
- Ensure everyone involved in the Company's activities and services understands the importance of adhering to this policy.

The achievement of these objectives will be supported through participation in national and local schemes to improve the image of construction. In the United Kingdom, Crown House Technologies will participate in the Considerate Constructors Scheme. Information on the appropriate scheme and site contact details will be communicated to anyone likely to be affected by Crown House Technologies activities.



R G O'Rourke  
Chairman and Chief Executive



M J Lewis  
Business Unit Leader  
Crown House Technologies Limited